



# PRESTYL

## 25 YEAR LIMITED WARRANTY

Revised 3/26/19

Prestyl Energy Group, LLC, hereinafter referred to as the “Company” warrants its FAR Infrared Radiant Heating Panels against all defects in materials and workmanship for a period of Twenty Five (25) years from the date of purchase, subject to the following terms and conditions:

This warranty applies only for normal use of the product, and shall not be effective for products or parts which do not function properly due to misuse, alteration, accident, negligence, misapplication, modification, improper installation (including improper operating voltage) voltage spikes and surges, power outages and/or maintenance. This warranty extends only to the original owner.

To obtain warranty service, contact the “Company” for a Return Materials Authorization (RMA) form. Products returned without an RMA form will not be accepted. The “Company” will, at its sole discretion, either repair or replace the product at no expense to the owner, provided it is returned to the “Company”, freight prepaid to the “Company” address as stated on the RMA request form using either its original box or suitable packaging. Products received with visible damage due to misuse or improper packaging are not eligible for warranty service and will be returned to the owner at the owner’s option and expense.

If the “Company” determines that the warranty claim is valid, the “Company” will pay for the return shipping. If the failure is due to neglect, misuse or any other non-covered event, the owner will be notified and may elect to have the product disposed of, or repaired/replaced at his/her expense. All other incidental products including but not limited to thermostats, controllers, relays, etc. supplied by the “Company” will have a limited warranty of one year from the date of original purchase, and will either be repaired or replaced at the discretion of the “Company” subject to the terms and conditions as set forth below. NO EXCEPTIONS.

**THE WARRANTY PROVIDED HEREIN SHALL BE THE SOLE AND EXCLUSIVE WARRANTY. THERE SHALL BE NO OTHER WARRANTIES EXPRESS OR IMPLIED INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OR ANY OTHER OBLIGATION ON THE PART OF THE “Company” WITH RESPECT TO PRODUCTS COVERED BY THIS WARRANTY. THE “Company” SHALL HAVE NO LIABILITY FOR ANY INCIDENTAL, CONSEQUENTIAL OR SPECIAL DAMAGES ARISING WITH RESPECT TO THE PRODUCT, WHETHER BASED UPON NEGLIGENCE, TORT, STRICT LIABILITY, OR CONTRACT. UNDER NO CIRCUMSTANCES SHALL THIS WARRANTY REQUIRE MORE THAN THE REPAIR OR REPLACEMENT OF ANY PART OR PARTS WHICH ARE FOUND TO BE DEFECTIVE WITHIN THE EFFECTIVE PERIOD OF THE WARRANTY. NO REFUNDS WILL BE GIVEN. IF REPLACEMENT PARTS FOR DEFECTIVE MATERIALS ARE NOT AVAILABLE, THE “Company” RESERVES THE RIGHT TO MAKE PRODUCT SUBSTITUTIONS IN LIEU OF REPAIR OR REPLACEMENT. IT IS AT THE SOLE DISCRETION OF THE “Company” TO REPLACE THE HEATING PANEL WITH A REFURBISHED TYPE IF APPLICABLE. PRINTED PANELS WILL BE REPAIRED WHERE APPLICABLE IN-LIEU OF REPLACEMENT. ORIGINAL WARRANTY WILL BE HONORED BUT NOT EXTENDED FOR AN ADDITIONAL TIME PERIOD OVER AND ABOVE AT THE TIME OF ORIGINAL PURCHASE.**

**Prestyl Energy Group, LLC PO Box 485 Gualala, California 95445 855-PRESTYL (773-7895)**